

# Nondiscrimination Notice and Language Assistance Services

## MacNeal Hospital Nondiscrimination Notice

MacNeal Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression. MacNeal Hospital does not exclude people or treat them differently because of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression.

MacNeal Hospital:

- Provides free auxiliary aids and services to people with disabilities to communicate effectively with us, such as:
  - qualified sign language interpreters, video remote interpreting or other aids for hearing impaired individuals
  - written information in multiple formats including large print, audio, accessible electronic formats, or other formats for visually impaired individuals
- Provides free language services to people whose primary language is not English, such as:
  - qualified interpreters or a language line
  - information written in other languages

If you need these services, contact MacNeal Hospital's ADA Coordinator at (708) 783-3197.

If you believe that MacNeal Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

ADA Coordinator  
MacNeal Hospital  
3249 S. Oak Park Ave  
Berwyn, IL 60402  
TTY: (708) 783-3029  
Fax: (708) 783-2514  
cmharris@macneal.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, MacNeal Hospital's ADA Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

### SPANISH

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (708) 783-9100 (TTY: 1-708-783-3029).

### POLISH

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer (708) 783-9100 (TTY: 1-708-783-3029).

### CHINESE

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (708) 783-9100 (TTY: 1-708-783-3029)。

### KOREAN

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (708) 783-9100 (TTY: 1-708-783-3029) 번으로 전화해 주십시오.

### TAGALOG

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (708) 783-9100 (TTY: 1-708-783-3029).

### ARABIC

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-708-783-9100 (رقم هاتف الصم والبكم: 1-708-783-3029).

### RUSSIAN

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (708) 783-9100 (TTY: 1-708-783-3029).

### GUJURATI

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો (708) 783-9100 (TTY: 1-708-783-3029).

### URDU

بردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-708-783-9100 (708) 783-9100 (TTY: 1-708-783-3029)۔

### VIETNAMESE

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (708) 783-9100 (TTY: 1-708-783-3029).

### ITALIAN

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (708) 783-9100 (TTY: 1-708-783-3029).

### HINDI

ध्यान दें: यदि आप □□□□□ बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-(708) 783-9100 (TTY: 1-708-783-3029) पर कॉल करें।

### FRENCH

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (708) 783-9100 (TTY: 1-708-783-3029).

### GREEK

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε (708) 783-9100 (TTY: 1-708-783-3029).

### GERMAN

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (708) 783-9100 (TTY: 1-708-783-3029).